

westside

A place to play....and work!



Westside Recreation Centre

2000-69 Street SW, Calgary, Alberta

work@westsiderec.com

POSITION TITLE: Climbing Wall Lead Instructor; Children & Youth Department

WHO IS WESTSIDE:

Westside Recreation Centre is a world-class facility based on a lifestyle and wellness concept. Since 2000, we have been providing families with a fun, healthy and affordable environment with world class activities, including a hockey and skating facility, fitness centre, gymnasium and an aquatic park.

BENEFITS OF BEING AT WESTSIDE:

- Competitive wages & benefits
 - Use of Recreation Facility
 - Close proximity to west LRT lines
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POSITION DESCRIPTION:

This evening/weekend hands-on supervisory position is responsible for assisting with all aspects of program development and implementation of the climbing wall. The role of the Climbing Wall Lead Instructor is to provide quality facility based recreational climbing wall programs and drop-in opportunities for Westside.

Responsibilities include assisting the Climbing Wall Coordinator with the staff/volunteer supervision, training, program planning and administration. In addition, this role assists with promoting the climbing wall as well as risk management implementation and hands-on frontline work during programs/open time.

Responsibilities:

- Lead instructor for climbing wall programs and open time
- Assist in the supervision and oversight of all climbing activities in the climbing wall
- Provide new guests and members with Climbing Wall Orientation
- Provide belay tests to those participants with previous climbing experience
- Provide excellent customer service and climbing wall information to our customers
- Assist with belaying during open time and rentals
- Complete route setting on a seasonal basis
- Conduct first aid as required

Administrative:

- Assist in the recruitment, hiring and training of qualified staff
- Ensure all climbing wall participants have signed a climbing wall waiver
- Attend any staff meetings/additional training
- Answer public inquires and/or complaints
- Other administrative duties as required

We thank all applicants for their interest, however only those candidates to be interviewed will be contacted. Westside Regional Recreation Society believes in equal opportunities and is a non-smoking environment. All positions have a screening process that includes interviews, references, security, and employment history checks. This position has been deemed to be safety sensitive and is subject to post-incident drug and alcohol testing.

Risk Management:

- Maintain safety of the Climbing Wall and equipment
- Conduct required routine, required safety checks
- Participate in seasonal inspections of the Climbing Wall

QUALIFICATIONS:

- ACMG's CGI – Level 1 Certification or active CWA Climbing Wall Instructor Certification
- Current Standard First Aid/CPR/AED certification
- Valid Vulnerable Sector Search is required
- Must be 18 years of age or older
- Perfect Mind Software experience is considered an asset

Skills Required:

- Minimum of 2 (two) years indoor or outdoor climbing and programming experience
- Minimum of 1 (one) year previous supervisory experience would be an asset
- Excellent organizational skills
- Excellent customer service skills
- Good communication and problem-solving skills
- Ability to work independently as well as in a team environment

Physical/Psychological Demands:

- Working at height
- Belaying for long periods of time
- Working in a face-paced, noisy environment
- Working in close contact with customers
- Ability to lift 20-25 lbs on a daily basis

EMPLOYMENT TERM:

- Part Time, year-round position
- Approx. 20-25 hours/week
- Evening and weekend shifts required

CLOSING DATE: **Open until a suitable candidate has been found**

TO APPLY, EMAIL: work@westsiderec.com

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